

OUR VISION

To be the Bank of the aspiring People of Sri Lanka: empowering People to become value creating, competitive and self-reliant.

OUR MISSION

FOR OUR CUSTOMERS

To take pride in providing an excellent service in the most caring, responsive and professional manner.

FOR OUR OWNERS

To generate benefits for the national economy whilst being independent and commercially viable.

FOR OUR EMPLOYEES

To create opportunities for our employees to benefit from their high performance by becoming value creating, skilled, self-confident and professional individuals who are also team players.

FOR OUR SOCIETY

To support empowerment and sustainable development by contributing to the upliftment of education, culture and environment island-wide.

OUR BUSINESS VALUES

We recognise that the primary reason for our existence is to create value for people of the nation.

In all our activities we exercise our duty with utmost care in the interest of our depositors.

We promote long-term ethical relationships with our customers through true and fair dealing.

We put our customers at the centre of everything, by minimising bureaucracy, demanding hands on management, quick decision making and implementation.

We empower staff and require them to be accountable.

We demand the highest standards of personal integrity at all levels, putting the Bank's interest ahead of individuals.

We create an environment of mutual respect and trust where employees can demonstrate their performance and achieve their full potential.

We develop our business by encouraging high performing teams that recognise and support the skills, commitment and links to the community of every employee.

We are committed to comply with the spirit and all laws and regulations, adhering to the highest standards of Corporate Governance, transparency, disclosure and ethical conduct.

We conduct ourselves as good citizens promoting the environment and sustainable development.