

Corporate Internet Banking



General Services

CIB/CMB User Information Manual







**PEOPLE'S
BANK**



FUNCTION OVERVIEW

Corporate Internet Bank provides general services feature for customer to

-  Search and view activity performed via Online Banking Activity Inquiry
-  Search and view transaction history and details via Transaction Inquiry
-  Search and view limit utilization per transaction type via Limit Utilization Inquiry
-  Change password

ACTIVITY INQUIRY

General Description of Functionality

Activity inquiry allows user to view all the activities performed by CIB user via internet banking and mobile banking. CIB user can only view his/her own activity history.

General Description of Solution

To perform activities search, Go to General Services >> Online Banking Activity Inquiry Or Input “Online Banking Activity Inquiry” in search menu text box

Step 1 – Select a transaction type, status, channel, choose date range and click on **SEARCH** button to inquiry on activity histories.

Online Banking Activity Inquiry

Transaction Type

Please Select

Status

Please Select

From Date

01-08-2020

To Date

28-09-2020

Channel

Please Select

DATE AND TIME	DESCRIPTION	APPLICATION NO.	AMOUNT	STATUS	CHANNEL
28-09-2020 06:50:35 PM	???_XX_label_bib_common_transactionCode_BUS_MAILBOX_INBOX_RETRIEVE_NEW_MSG.???	2009280015250686		Success	CIB
28-09-2020 06:50:22 PM	Login	2009280015250661		Success	CIB
28-09-2020 03:30:09 PM	Logout	2009280015246249		Success	CIB
28-09-2020 03:25:07 PM	Logout	2009280015246124		Success	CIB
28-09-2020 03:22:46 PM	Account Summary	2009280015246000		Success	CIB
28-09-2020 03:15:36 PM	Account Summary	2009280015245872		Success	CIB
28-09-2020 03:15:32 PM	Logout	2009280015245861		Success	CIB
28-09-2020 03:06:37 PM	Account Summary - Fixed Deposit Account Details204-60-01-00004221-5	2009280015245630		Success	CIB
28-09-2020 03:02:09 PM	Account Summary	2009280015245510		Success	CIB

Showing 1 to 10 of 54 entries

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Figure 3.3-1 Online Banking Activity Inquiry

TRANSACTION INQUIRY

General Description of Functionality




Transaction inquiry allows user to view all the transactions performed by CIB user via internet banking and mobile banking. CIB user can only view his/her own transaction history and transaction details.

General Description of Solution

To perform transaction history search, Go to General Services >> Transaction Inquiry or Input “Transaction Inquiry” in search menu text box

Step 1 – Select a transaction type, status, application number, choose date range and click on **SEARCH** button to inquiry on transaction history and details.

Transaction Inquiry



Transaction Type

Please Select


Status

Please Select

Application Number


From Date

28-08-2020



To Date

28-09-2020



TRANSACTION DATE AND TIME	TRANSACTION DESCRIPTION	APPLICATION NUMBER	AMOUNT	STATUS	CHANNEL
25-09-2020 08:51:05 AM	Telegraphic Transfer - Favourite Beneficiary Telegraphic Transfer	2009250015238330	GBP	50.00 Pending Approval	CIB
07-09-2020 02:38:22 PM	Interbank Fund Transfer - Immediate Interbank Fund Transfer	2009070014673193	LKR	10.00 Failed	CMB
07-09-2020 02:35:02 PM	Interbank Fund Transfer - Immediate Favourite Interbank Fund Transfer	2009070014673036	LKR	100.00 Pending Approval	CIB

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Figure 4.3-1 Transaction Inquiry

LIMIT UTILIZATION INQUIRY

General Description of Functionality

Limit Utilization inquiry allows user to view all the limit utilization performed by CIB user via internet banking and mobile banking. CIB user can only view his/her own limit utilization based on transaction type.

General Description of Solution

To perform transaction history search,

Go to General Services >> Limit Utilization Inquiry or Input “Limit Utilization Inquiry” in search menu text box

Step 1 – Select a transaction type, utilization date, limit level and click on **SEARCH** button to inquiry on limit utilization.

TRANSACTION TYPE	MAX COUNT PER DAY	COUNT USAGE PER DAY	MAX LIMIT PER DAY (LKR)	MAX LIMIT PER TIME (LKR)	LIMIT USAGE (LKR)	UTILIZATION DATE
Bill Payment - Future Dated Bill Payment	10	0	1,000,000.00	1,000,000.00	0	28-11-2020

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Figure 5.3-1 Limit Utilization Inquiry (Corporate Level)

TRANSACTION TYPE	MAX COUNT PER DAY	COUNT USAGE PER DAY	MAX LIMIT PER DAY (LKR)	MAX LIMIT PER TIME (LKR)	LIMIT USAGE (LKR)	UTILIZATION DATE
Fixed Deposit - Placement	-	-	1,000,000.00	1,000,000.00	0	28-11-2020

Page ID : LIMIT_UTIL_001

Figure 5.3-2 Limit Utilization Inquiry (Account Level)

CHANGE YOUR PASSWORD

General Description of Functionality

Customer allows changing his/her password after login to Corporate Internet Banking. After changing to new password, customer is required to login to CIB with new password.

General Description of Solution

To change online banking password, go to Settings >> Preferences >> Change Your Password

Step 1 – Enter current password, new password to change and re-enter the same new password to confirm new password.

Step 2 – Request for OTP and input the OTP received to proceed to change password.

Step 3 – Upon submission, a result page will display to inform customer the status. Customer will receive a notification by SMS/email when transaction is executed successfully.

Change your password

Form

Confirm

Result

Old Password *

New Password *

Re-enter Password *

Password Policy :

- Support Alphanumeric with minimum 1 uppercase, minimum 1 lower case , minimum 1 numeric , minimum 1 special character with minimum 8 characters and maximum 20 characters length

Figure 6.3-1 Change Your Password - Transaction Details

Change your password

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Form

Confirm

Result

New Password

OTP

☒ SMS

☐ EMAIL

OTP ⁺

REQUEST OTP

Figure 6.3-2 Change Your Password - Confirmation

Change your password

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Form

Confirm

Result

• Your Password has been changed successfully

Reference Number | 1709140001611989

New Password

Figure 6.3-3 Change Your Password - Result Page