# **Offer Terms & Conditions**

- Discount Percentage Up to 45%
- Booking Period- 24th October to 5th November 2022
- Stay Period- 1 st November to 20 th December 2022
- Room Basis -DBL, TPL , FB only
- Reservations to be made by visiting the Aitken Spence Hotels website (Booking link) only.
  https://www.aitkenspencehotels.com/peoples-bank

#### **Booking conditions**

- Rates are inclusive of taxes (as imposed by the government).
- Rates are subject to change at any time prior to a confirmed booking.
- Reservations to be made by visiting the Aitken Spence Hotels website (www.aitkenspencehotels.com) only.
- Reservations will be confirmed on availability, on a first-come-first-serve basis.

#### **Payment**

- Full payment must be made to secure the booking.
- The payment made is non-refundable and non-transferable.
- Discount is applicable for base room categories only. For higher room categories relevant supplement(s) will be added and shall be fully borne by the customer.
- Discount is not applicable for extras consumed at the property.
- The discount given is based on the rack rate as determined by the company and not on rates that may be published on other platforms.

## **Stay Conditions**

- Offer applicable only for Sri Lankans and Sri Lanka resident visa holders.
- Cardholder must be present for the duration of the booked stay period for the offer to be valid.
- Cardholder is required to submit the credit card & NIC/passport upon arrival at the Hotel for verification purposes.

- Offer will not be valid if referred to at the time of check-in or checkout.
- Health and safety procedures in place at the hotel, in line with company, local and national guidelines (as may be amended from time to time) should be adhered to.
- The offer is subject to travel restrictions that may be imposed due to the prevailing situation in the country.
- Kindly note meals served will be on a la carte or buffet, based on the hotels occupancy and will be determined by the hotel management.

#### **Amendments and cancellations**

- Name changes will not be accepted once the payment is made.
- For cancellations, full payment is non-refundable.
- For amendments of date of stay due to reasonable circumstances (at the discretion of Management and date availability) during the same period, the same discount will be applied.
   The discount will not be applicable for bookings made outside the promotional period.

### Please note the offer is not applicable for,

- Corporate outings and day outings
- Gift vouchers
- Pre-confirmed bookings
- To be combined with other offers
- Reservations made through any other platforms, online or offline
- General terms and conditions of Aitken Spence Hotel Managements (Pvt) Ltd and bank will apply.