

Offer Details

- This offer is valid for ALL MasterCard cards. (Debit/Credit)
- This offer is applicable for payments made digitally in the following methods only.
 - Payments made through POS machines at respective utility providers branches.
 - Mobile Apps of respective utility provider
 - Web based payments made via IPG (online payment channels affiliated directly with the respective utility provider)
 - Applicable SMS / WhatsApp link-based payments with respective utility providers.
- This offer is not applicable for payments made on mobile banking apps, supermarkets or other merchant locations accepting utility bill payments.
- This is not an instant discount program. It is a cashback program. Cashback will only be reflected on the following month's utility bill.
- The cashback is only applicable for 1 bill per customer (1st bill payment within the billing cycle).
- The cashback will reflect on the following months bill as "MasterCard Discount Value" or "Discount Value") with the rebate amount.
- A customer can claim this cashback only once per month for each utility bill account.

Electricity – Ceylon Electricity Board (CEB)

There are 2 offers applicable for electricity bills with Mastercard.

Consumer Benefit

Offer 1: Get LKR 250/- off for bills over LKR 1000/- paid with any Mastercard card.

Offer 2: Register for SMS / WhatsApp based e-bills and get LKR 500/= off on the first bill payment made with Mastercard.

FAQs

Q: Is this offer applicable only to specific set of cards?

A: No. This offer is applicable to ALL Mastercard credit and debit cards.

Q: Does the customer receive the cashback instantly upon paying the bill with a Mastercard?

A: This is not an immediate discount program. It is a cashback program. Cashback will only be reflected on the following month's utility bill.

Q: How can a customer know the cashback has been applied on their bill?

A: The cashback will reflect on the following months bill as "Mastercard Discount Value".

Q: Can a customer claim the cashback on part payments on the same bill?

A: No, the cashback is only applicable for 1 bill per customer (1st bill payment within the billing cycle).

Q: If a customer has multiple connections, can they claim this cashback for each connection?

A: Yes, the customer can claim this cashback once per month for each utility bill account.

Q: Can a customer claim this discount by paying the bills through their bank app or other digital/mobile apps?

A: No. This offer can only be claimed at direct CEB payment channels such as (CEB branches accepting Mastercard card payments, CEB Mobile App, CEB Web based payments via IPG and SMS link-based payments)

Q: Can a customer pay at other payment locations such as Supermarkets, merchants, and other indirect channels of payment acceptance?

A: No. This offer can only be claimed at direct CEB payment channels such as (CEB branches accepting Mastercard card payments, CEB Mobile App, CEB Web based payments via IPG and SMS link-based payments)