

Offer Details

- This offer is valid for ALL MasterCard cards. (Debit/Credit)
- This offer is applicable for payments made digitally in the following methods only.
 - Payments made through POS machines at respective utility providers branches.
 - Mobile Apps of respective utility provider
 - Web based payments made via IPG (online payment channels affiliated directly with the respective utility provider)
 - Applicable SMS / WhatsApp link-based payments with respective utility providers.
- This offer is not applicable for payments made on mobile banking apps, supermarkets or other merchant locations accepting utility bill payments.
- This is not an instant discount program. It is a cashback program. Cashback will only be reflected on the following month's utility bill.
- The cashback is only applicable for 1 bill per customer (1st bill payment within the billing cycle).
- The cashback will reflect on the following months bill as "MasterCard Discount Value" or "Discount Value") with the rebate amount.
- A customer can claim this cashback only once per month for each utility bill account.

Water – National Water Supply and Drainage Board (NWSDB)

There are 3 offers applicable for Water Bills with Mastercard.

Consumer Benefit

Offer 1: Get 25% off up to a maximum cash back of LKR 250/- on your water bill when you pay with any Mastercard card.

Offer 2: Register for SMS / WhatsApp based e-bills and get LKR 500/= off on the first bill payment made with any Mastercard card.

Offer 3: Buy a new water connection using your Mastercard and get LKR 1000/- off.

FAQs

Q: Is this offer applicable only to specific set of cards?

A: No. This offer is applicable to ALL Mastercard credit and debit cards.

Q: Does the customer receive the cashback instantly upon paying the bill with a Mastercard?

A: This is not an immediate discount program. It is a cashback program. Cashback will only be reflected on the following month's utility bill.

Q: How can a customer know the cashback has been applied on their bill?

A: The cashback will reflect on the following months bill as "Mastercard Discount Value".

Q: Can a customer claim the cashback on part payments on the same bill?

A: No, the cashback is only applicable for 1 bill per customer (1st bill payment within the billing cycle).

Q: If a customer has multiple connections, can they claim this cashback for each connection?

A: Yes, the customer can claim this cashback once per month for each utility bill account.

Q: Can a customer claim this cashback by paying the bills through their bank app or other digital/mobile apps?

A: No. This offer can only be claimed at direct waterboard payment channels such as (Waterboard branches accepting Mastercard card payments, NWSDB Mobile App, NWSDB Web based payments via IPG and SMS/WhatsApp link-based payments)

Q: Can a customer pay at other payment locations such as Supermarkets, merchants, and other indirect channels of payment acceptance?

A: No. This offer can only be claimed at direct NWSDB payment channels such as (NWSDB branches accepting Mastercard card payments, NWSDB Mobile App, NWSDB Web based payments via IPG and SMS/WhatsApp link-based payments)