Form No. A

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Application to Change the User Access Level / Re-Activate the User Name / Terminate the User Name of Retail Internet Banking / Retail Mobile Banking.

1	Full Name (Mr / Mrs / Miss/.....)	Eg - KUMARA KARIYAWASAM SILVA
2	Registered User Name	
3	NIC /Passport / Driving Licence No.	
4	Registed Mobile No.	

Please tick (✓) as appropriate

Access Level change

☐ I hereby authorize bank to **change the existing access level** of Retail Internet Banking & Retail Mobile Banking from I**nquiry Level to Full Access Level.**

User Name Re-Activatation

☐ I hereby authorize bank to **Re-Activate my User Name** of Retail Internet Banking & Retail Mobile Banking.

User Name Termination

☐ I hereby authorized bank to **Terminate my User Name** of Retail Internet Banking & Retail Mobile Banking.

Terms & Conditions

I further undertake to indemnity the bank from any loss,damage, expense, cost or detriment the Bank may suffer or incur as a result of the Bank changing the **Inquiry to Full Access Level / Re-Activating the User Name / Terminating the User Name)** of my Retail Internet Banking & Retail Mobile Banking facility.

.....
Signature of Customer

.....
Date

For Branch use only

Customer information and signature Checked & Verified By
"B" Class Officer

.....
Name :
Service No:
Date :

Approved By
Branch Manager

.....
Name :
Service No:
Date :

Admin Maker

.....
Name :
Service No:
Date :

Admin Checker

.....
Name :
Service No :
Date :