

Offer Details

Child Policy

- 0 – 5 Free of charge
- 4 – 11.99, 50% discount from sharing Double the rate of the applicable meal plan
- This rate includes an Extra bed where applicable

Child Meal Rates

- Meal rates for children between 4 – 11.99 years of age: Apply 50% of the adult rate

Booking Procedure

- The wholesaler agrees to provide written orders for bookings including an indication of the payment method before guests' arrival. Published rates will be charged directly to the guest in the absence of written confirmation from the agent/ Operator.
- Cancellation, Early Departure, and No Show Policy (FIT bookings, less than 10rooms per booking)
- All cancellations are to be informed in writing

Season 01	Cancellation terms and policies
28 days before arrival	No charge
14 – 28 days before arrival	25% of the full stay
07 – 14 days before arrival	50% of the full stay
0 – 6 days before arrival (including no-show)	100% of the full stay

Early Departure

- In the event a guest who has reserved a room check-out before the guest's reserved check-out date, the hotel will charge the entire stay and no refunds will be given.

No Shows

- Any room reservations confirmed and guaranteed by the agent and not claimed as per the guarantee on the day of arrival will be charged in full with no refunds.

Overbooking

- The Hotel reserves the right to overbook, which may result in some guests being relocated. In this event, the Hotel will secure, and the client agrees to accept, alternate accommodation of at least an equal standard but is not liable to pay compensation to the wholesaler or any individual Hotel guests.

Check-In and Check-out Time

- Check-in time is 14:00 hrs. An overnight rate will be charged to guarantee check-in before 14:00 hours. Check-out time is 12:00 noon on the day of departure. Late checkout is subject to availability on the day of check out and the following charges will be applied. Before 18:00 hrs. a charge of 50% of the room rate and thereafter a full night charge.