



## TENDER NOTICE

Sealed tenders are hereby invited from reputed Principals / Manufacturers/ Suppliers in Sri Lanka for obtaining the following service given below.

Tender No.	Description	Value of Bid Security	Last date & Time of issuing Documents	Date & Time of Closing Tender
P / 071/2025	Selection of a research agency for Assessment of Efficiency and Satisfaction on customer Touch points of People's bank	3% from the total estimate cost (if the total value exceeded Rs. 5 Mn)	09.06.2025 at 2.00 p.m.	11.06.2025 at 2.00 p.m.

1. Tender document could be obtained upon payment of **Rs. 5,000/- for each tender** as a non-refundable Tender fee from the under mentioned office between 9.00 a.m. to 2.00 p.m. from 20.05.2025 to 09.06.2025 on working days of the Bank and the company request letter.
2. Each perfected tender document should be accompanied by a Bank Guarantee/ Bid Bond from a Commercial Bank acceptable to the People's Bank for 3% from the total estimate cost of the tender, valid for a minimum period of **180 calendar days** from the date of opening the tender. Bank pay orders/Bank drafts with minimum period of **180 calendar days** are also acceptable in lieu of Bid bonds. Cheque drawn by the tenderer will not be accepted. A cash Deposit in the form of any type of account at people's Bank together with simple letter of set off can be accepted.
3. Sealed tenders addressed to Chief Manager (Supplies), People's Bank, Supplies Department, No. 30/ 101, Kew Road, Colombo 02, may be sent by registered post or deposited in the tender box kept at this Department on or before 2.00 p.m. on 11.06.2025. Tenders will be closed on 11.06.2025 at 2.00 p.m. and open immediately after closing at 2.00 p.m. Tenders received after 2.00 p.m. on due date will be rejected and returned unopened.
4. The Bank reserves the right to accept or reject any or all tenders received without assigning any reasons thereof and it is not bound to accept only the lowest quoted tender based on the price.
5. Further details could be obtained from Chief Manager (Supplies), People's Bank, Supplies Department, on the telephone nos. given below.

Chief Manager (Supplies)  
People's Bank, Supplies Dept,  
No. 30/101, Kew Road, Colombo 02.

Tele. No: 2439577/8

Fax No : 2439576

Web : [www.peoplesbank.lk](http://www.peoplesbank.lk)

E-mail : [supplies@peoplesbank.lk](mailto:supplies@peoplesbank.lk)